



# General Information

## 2026 Exhibitor Resource Page

You can access the SHSMD26 Connections Exhibitor Resource page [here](#). We suggest bookmarking and visiting this page for all the latest exhibitor updates, including the exhibitor manual, registration and housing information, as well as upcoming important dates and deadlines.

## SHSMD Event Management

The SHSMD Event Management (Smithbucklin) Office will be located at the back of the exhibit hall near The Expo Group service desk. Prior to the show, contact SHSMD Show Management, at [SHSMD@smithbucklin.com](mailto:SHSMD@smithbucklin.com) for any questions you may have.

## Directory of Contractors & Staff List

Unofficial vendors may reach out to exhibitors to solicit business, giving the impression they are an official SHSMD vendor. The Directory of Contractors & Staff can be found below. If unsure of a vendor, please contact [SHSMD@smithbucklin.com](mailto:SHSMD@smithbucklin.com) or refer to the Directory of Contractors & Staff.

<b>Audio Visual</b> The Expo Group <a href="mailto:exhibitorservice@theexpogroup.com">exhibitorservice@theexpogroup.com</a> 972.580.9000	<b>Electrical Services</b> The Expo Group <a href="mailto:exhibitorservice@theexpogroup.com">exhibitorservice@theexpogroup.com</a> 972.580.9000	<b>Lead Retrieval</b> CVent <a href="mailto:leadcapture@cvent.com">leadcapture@cvent.com</a> 866.318.4357 Press 1>1>6
<b>Booth Rental – Furniture</b> The Expo Group <a href="mailto:exhibitorservice@theexpogroup.com">exhibitorservice@theexpogroup.com</a> 972.580.9000	<b>Internet &amp; Cable</b> Cox <a href="#">Online Ordering</a>	<b>Registration/Exhibitor Badging</b> SHSMD Education <a href="mailto:shsmd@aha.org">shsmd@aha.org</a>
<b>Catering</b> Levy <a href="mailto:info@bccenter.org">info@bccenter.org</a>	<b>Labor/Display Installation</b> The Expo Group <a href="mailto:exhibitorservice@theexpogroup.com">exhibitorservice@theexpogroup.com</a>	<b>Shipping/Material Handling</b> The Expo Group <a href="mailto:exhibitorservice@theexpogroup.com">exhibitorservice@theexpogroup.com</a>

410.649.7000	972.580.9000	972.580.9000
--------------	--------------	--------------

**Solution Center Admission Hours**

Exhibitors will be allowed on the exhibit floor at the following times:

Saturday, September 26	10:00 AM - 4:30 PM
Sunday, September 27	8:00 AM - 7:00 PM
Monday, September 28	9:00 AM - 3:15 PM
Tuesday, September 29	8:00 AM - 4:00 PM

Exhibitors can gain access to the exhibit hall **Saturday, September 26**, starting at 10:00 AM, by obtaining a wristband at the entrance to the exhibit hall. Exhibitor badge will be required for admittance to the Solution Center on Monday, September 28.

**Exhibitor Service Center**

The Expo Group will staff an Exhibitor Service Center throughout the show to help exhibitors with all orders and services. The service center will be located inside the Solution Center. Exhibitors may follow up on advance orders as well as place any onsite orders at the Exhibitor Service Center. Place orders with pre-payment by **Monday, August 24** to save on all services.

**Schedule at a Glance**

You can view the full [SHSMD26 Connections schedule](#) online. A detailed Exhibit Hall schedule can be found on the [Exhibitor Resources](#) web page.

**Unauthorized Vendors**

For the security of your company, please make your arrangements for SHSMD26 Connections directly using information provided via email from SHSMD, Smithbucklin and The Expo Group. If there is ever a question about a communication received, please check with SHSMD Event Management team by emailing [SHSMD@smithbucklin.com](mailto:SHSMD@smithbucklin.com) to confirm whether the provider is an authorized or preferred provider before ordering service or remitting payment. SHSMD is not responsible for services booked through anyone other than official vendors nor can SHSMD guarantee the authenticity of those offers.